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August 27, 2025

APHSA and NAPIPM Award Minnesota DCYF for Work in Child Support and Family Engagement

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Arlington, VA: The American Public Human Services Association (APHSA) and the National Association for Program Information and Performance Measurement (NAPIPM), an APHSA affinity group, awarded the Minnesota Department of Children, Youth, and Families (DCYF) with the NAPIPM Impact Award for Excellence in Human Services. Presented during APHSA's annual Economic Mobility and Well-Being (EMWB) Conference, the award recognizes DCYF's outstanding commitment to improving overall efficiency in human services delivery.

Established in July 2024, DCYF unifies Minnesota's family services, guided by a vision of, "An equitable Minnesota where all children, youth, and families are valued and thriving." Ellen Rutledge, Director Consulting Expert at CGI and regular partner with DCYF, shared, "Minnesota DCYF has consistently shown a commitment to forward-thinking practices that embrace technology and operational excellence."

Among its achievements is DCYF's recent participation in a federal child support demonstration grant. Work under this grant has expanded race and ethnicity data options in its child support case management system. In addition to empowering participants to self-identify, this move supports nuanced policy analysis and unbiased service delivery.

DCYF is also developing a Parent Action Council to incorporate parent voices into program design. "This kind of engagement is exactly what drives sustainable change," Rutledge added. "DCYF's work is not only innovative but deeply rooted in the lived experiences of the families it serves." APHSA and NAPIPM are honored to recognize DCYF for its dedication to Minnesotans.

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About APHSA: The American Public Human Services Association (APHSA) supports leaders from state, county, and city human services agencies to advance the well-being of individuals, families, and communities nationwide. As a bipartisan membership association, they work with their members to generate pragmatic solutions grounded in lived experience. Visit www.aphsa.org to learn more.