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NCOA and APHSA Announce Strategic Collaboration to Advance Outcomes for Older Adults and People with Disabilities

Arlington, VA: The National Council on Aging (NCOA) and the American Public Human Services Association (APHSA) are excited to announce a new strategic collaboration aimed at advancing outcomes for older adults and people with disabilities through a community-centered, social impact approach.

This partnership brings together two leading national organizations with a shared commitment to improving the health, dignity, and economic security of millions of Americans. At a time when communities are navigating increasing complexity across aging, disability, and human services systems, NCOA and APHSA will combine expertise in aging, public human services, and systems innovation to develop innovative, people-focused solutions that strengthen systems and improve how communities serve older adults and people with disabilities.

“We recognize and understand that meeting the needs of older adults and people with disabilities cannot be accomplished alone but only through partnership and collaboration,” said Jen Teague, Director of Health Coverage and Benefits at NCOA.

The collaboration is designed to support the development and testing of new ideas that prioritize lived experience, cross-sector collaboration, and access to services. Together, NCOA and APHSA will focus on advancing community-driven strategies that improve service accessibility and care coordination across health, housing, economic security, and social supports, ensuring systems are more responsive and effective.

“Transforming human services systems requires collaboration, innovation, and a relentless focus on people,” said Natalie Williams, Vice President of Community and Social Impact at APHSA.

Across states and local communities, leaders are reimagining how services are delivered to better meet the needs of individuals and families—today and in the future. The challenges facing older adults and people with disabilities are complex and interconnected. This effort reflects a shared belief that sustainable impact happens when communities, systems, and people co-create solutions that center dignity, choice, and opportunity.

The collaboration will continue to evolve through shared learning, engagement with communities, and exploration of innovative approaches that strengthen human services systems nationwide.

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About NCOA

The National Council on Aging (NCOA) is the national voice for every person's right to age well. Working with thousands of national and local partners, we provide resources, tools, best practices, and advocacy to ensure every person can age with health and financial security. Founded in 1950, we are the oldest national organization focused on older adults. For more information, please visit ncoa.org.

About APHSA

The American Public Human Services Association (APHSA) supports leaders from state, county, and city human services agencies to advance the well-being of individuals, families, and communities nationwide. As the premier bipartisan membership association for public human services, they work with their members to generate pragmatic solutions grounded in lived experience. Visit aphsa.org to learn more.

