

Our Vision



Thriving Communities Built on Human Potential

Our Mission

American Public Human Services Association advances the well-being of all people by influencing modern approaches to sound policy, building the capacity of public agencies to enable healthy families and communities, and connecting leaders to accelerate learning and generate practical solutions together.

Because We Build Well-Being from the Ground Up

Washington DC Metro Area



We Aim to:

Influence integrated and outcome-focused policy and practice to advance system-level transformation in H/HS.

Build knowledge and capacity in the field that enables Value Curve Progression and fosters the desired outcomes.

Connect members, peer communities, and partners with each other to accelerate learning and generate solutions together.



Washington DC Metro Area

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3

Presenters



TONY MATHEWS

Deputy Commissioner / COO Tennessee Department of **Human Services**



LEO RIBAS

Partner Change & Innovation Agency



JUAN COLE

Vice President of Government Solutions Equifax, Inc.



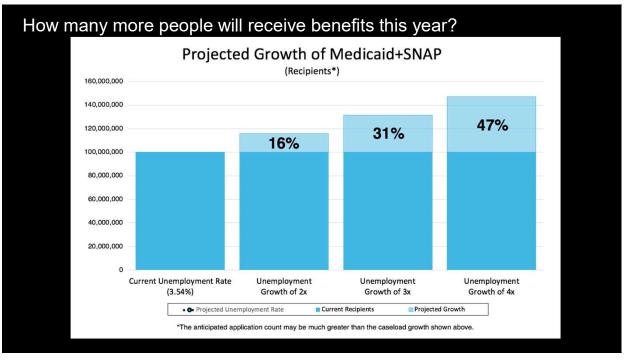
ANN FLAGG

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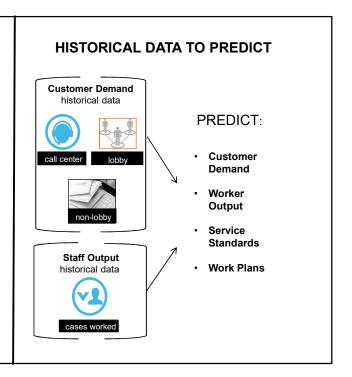


Poll Question 1



REAL-TIME DATA

- 1. Single dashboard for "in-line, online, call center"
- 1. One & Done rate
- 1. Attendance (are workers coming to work?)
- 2. Utilization (are they working while at work?)
- 3. Process cycle time



9





Poll Question 2

