

Human Progress and Human Services 2035

Webinar Series
March 6, 2019

THE
KRESGE
FOUNDATION



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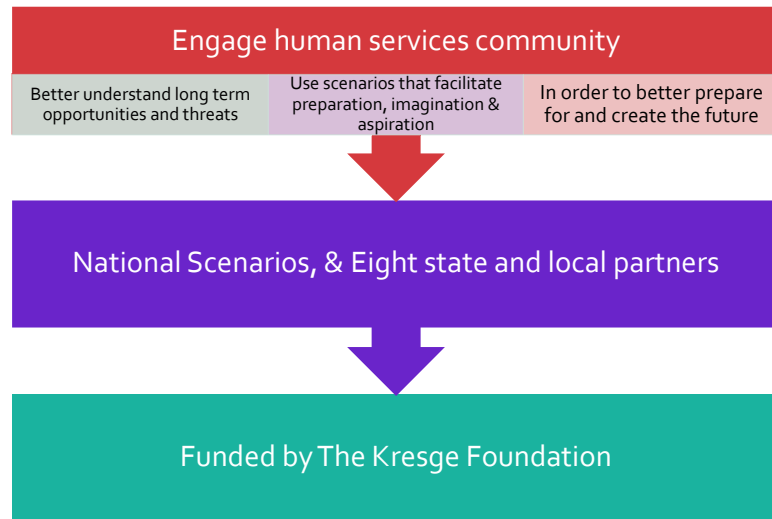


Clem Bezold,
Chairman and
Senior Futurist,
Institute for
Alternative
Futures

Developing the “Human Services 2035” Scenarios

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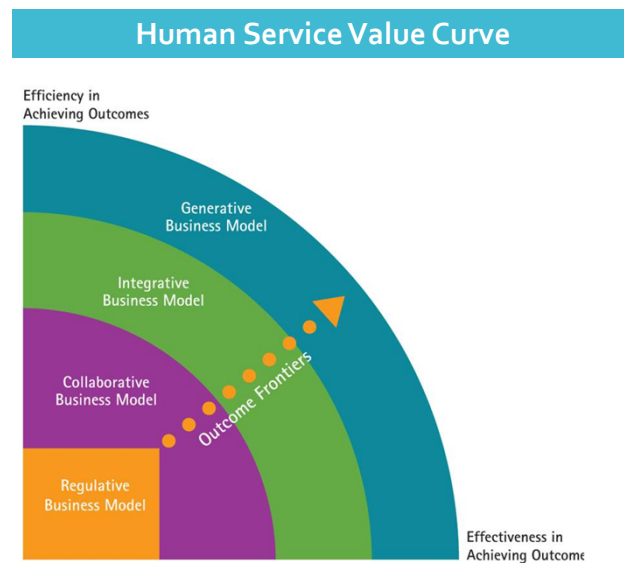
Developing the Human Progress and Human Services 2035 Scenario Effort



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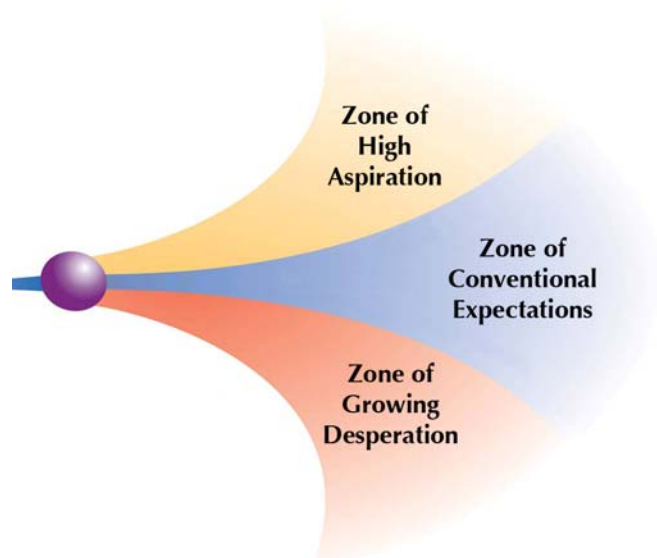
Areas of Human Services

- Aging
- Behavioral Health
- Child and Family
- Disabilities
- Housing
- Income Supports



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Scenario Zones For
Aspirational
Futures:
Expectable,
Challenging and
Visionary



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Webinar 2: City and State Lessons from the Human Services 2035 Effort

01

San Antonio, TX
with Molly Cox,
SA2020

02

Richmond, VA
with Reggie
Gordon, City of
Richmond

03

Connecticut with
Kathy Brennan,
Dept. of Social
Services

04

Questions and
Discussion

AGENDA

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SA2020®

City Experience: San Antonio, Texas

Molly Cox, President and CEO at SA2020

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San Antonio Scenario Zones



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Reflections on San Antonio Human Services 2035

San Antonio's future does not include Scenario 2 (challenging) as an option. The community is moving towards visionary scenarios, building on their shared visions and promises to equity as an integrated value.



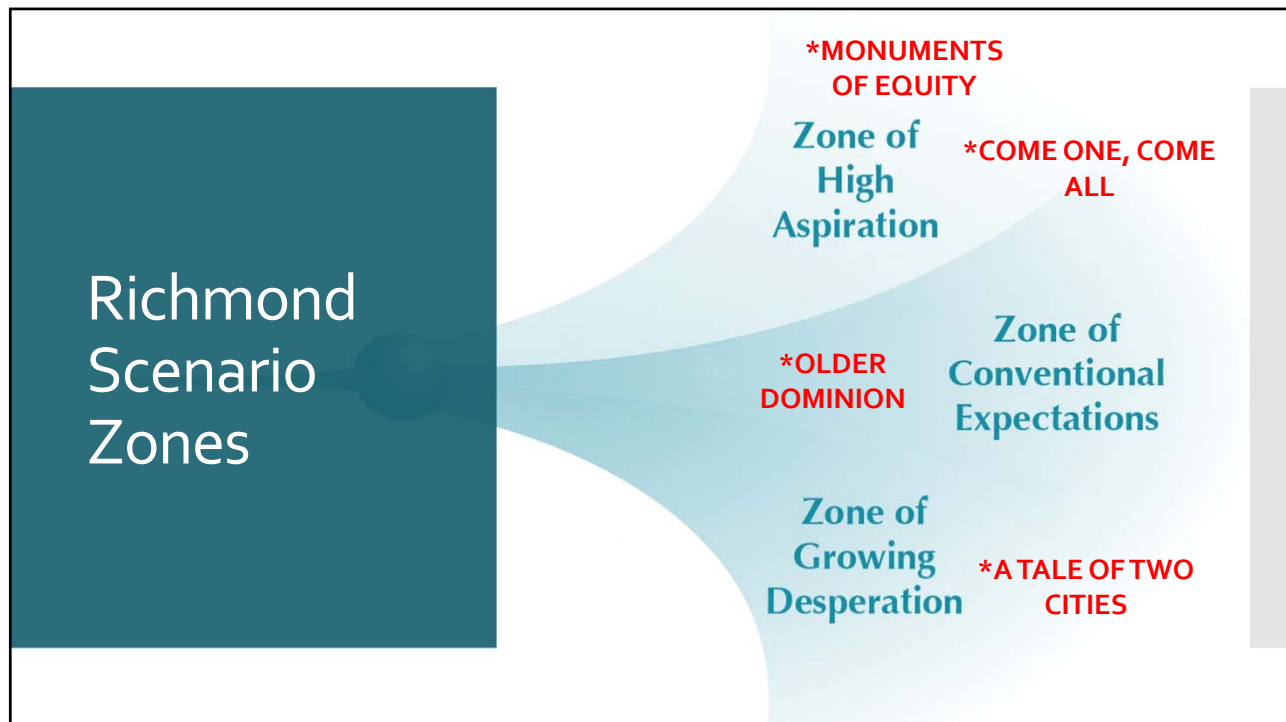
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City Experience: Richmond, Virginia

Reginald Gordon, Deputy Chief Administrative
Officer for Human Services, City of Richmond

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State Experience: Connecticut

Kathy Brennan, Deputy Commissioner at
Connecticut Department of Social Services

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Connecticut Scenario Zones

***NORTH STAR**

Zone of
High
Aspiration

***NEW CHARTER
OAK**

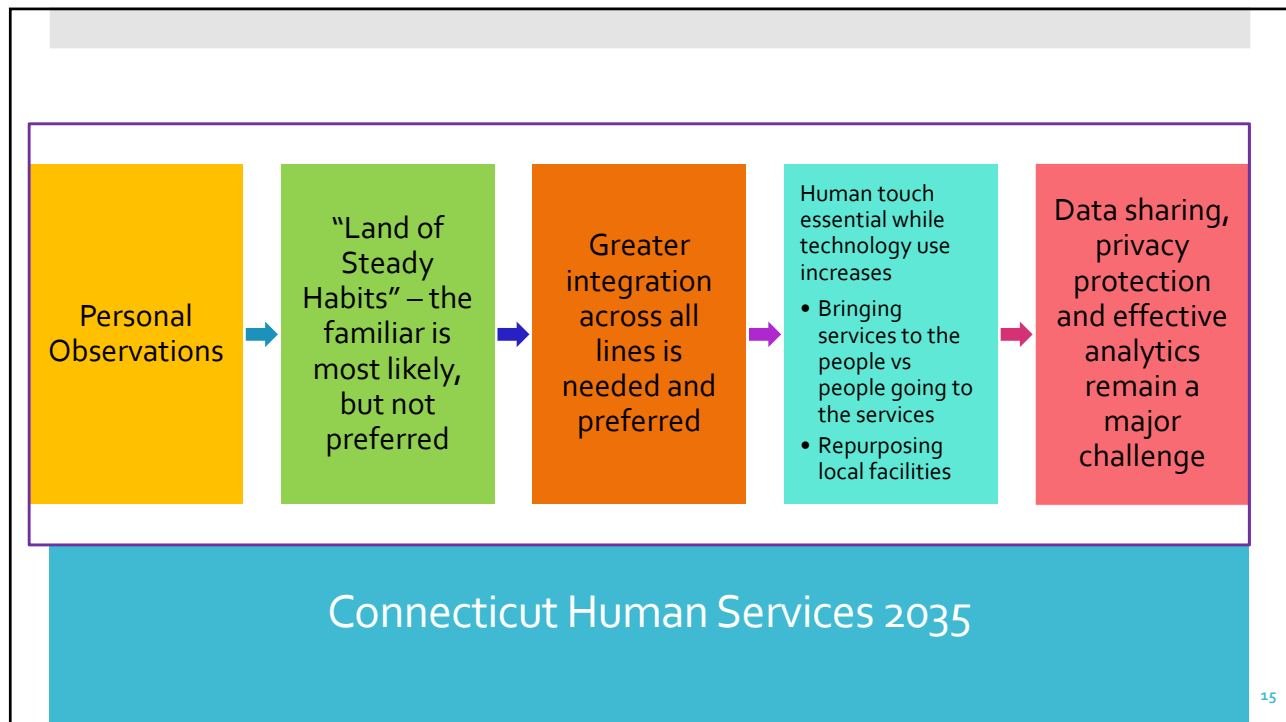
***LAND OF
STEADY HABITS**

Zone of
Conventional
Expectations

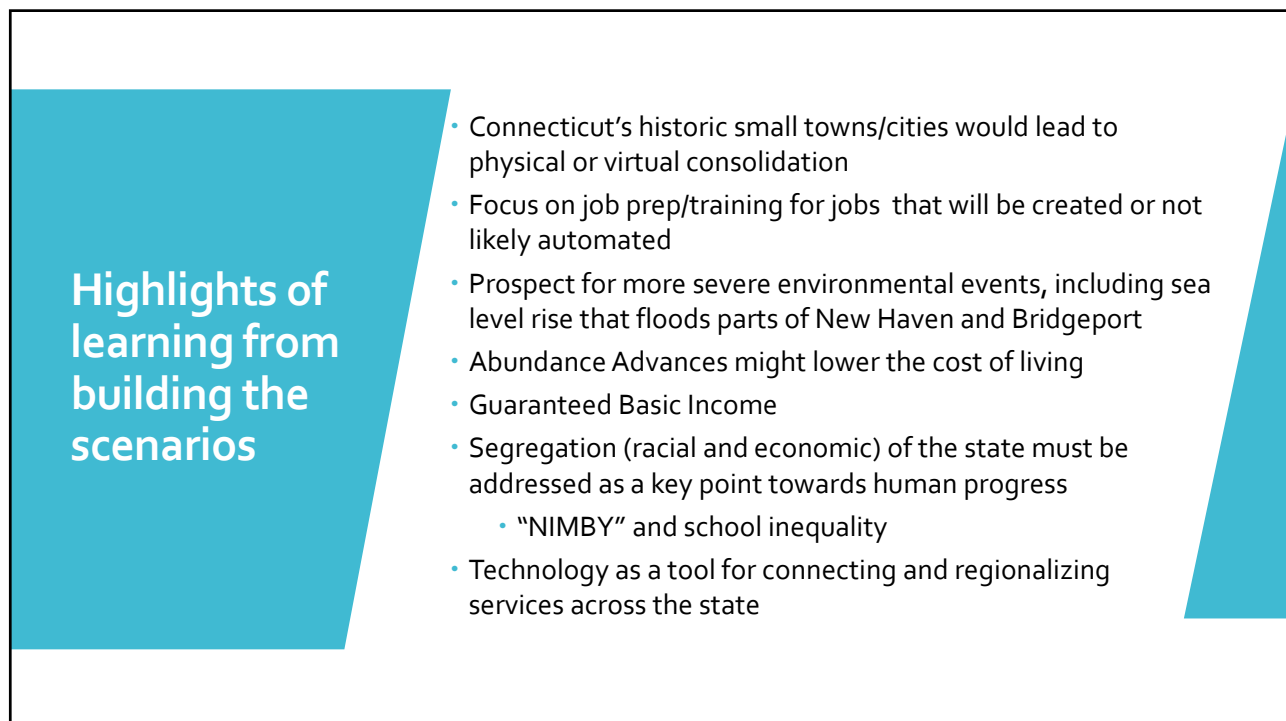
Zone of
Growing
Desperation

***YOYO: YOU'RE
ON YOUR OWN**

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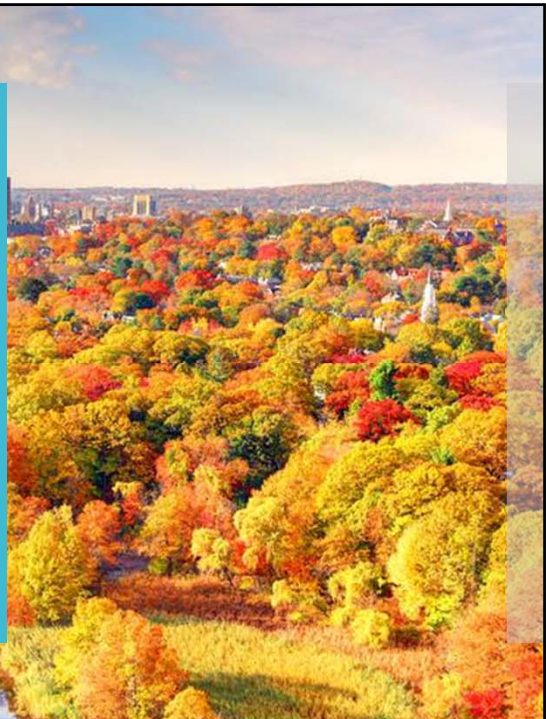
Insights and Recommendations After Using the Scenarios

- State agencies, community partners, towns and cities need to coordinate/braid funding to better serve the citizens of CT
- Medicaid a vehicle to implement change
- An opportunity for value based service contracts
- Pick a domain and convene a group to develop a concrete implementation plan
- Pursue data sharing as a tool for predictive analytics
- Engage policy makers

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Reflections on Connecticut Scenarios

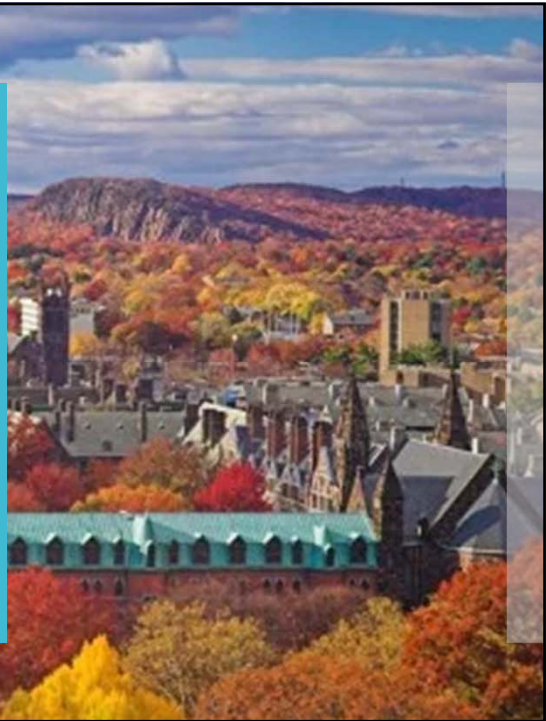
[The scenarios] give a sense of the future frame within which a successful human service system in Connecticut must deliver value. For me, the scenarios call out additional sectors needed to operate as a part of a successful human service ecosystem. For example, we have typically delegated the maintenance of civil society to law enforcement in this country. Once upon a time, law enforcement personnel were called peace officers. In the future, one in which traditional values of 'work equals status' may be disrupted, new systems to maintain civility will be needed. How would the human service sector play a role in the maintenance of a civil society?



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Next Steps: Developing a meaningful employment program

This program will focus on all the factors, contributors and influences impacting employment including housing, neighborhood stability, safety, inclusion, overall community wellness and the availability of services and supports within the community.



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Vision for the Future of Connecticut

Guided by our belief in human potential, we envision a future in Connecticut where everyone has the opportunity to be secure and thriving. We believe that the scenario exercise gives us a long-term view, increases our flexibility in dealing with the likely challenges and opportunities, enables us to be more strategic, and enhances our ability to create our preferred, avoiding scenario 2. Let's step into the future that.



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Human Progress and Human Services 2035 Scenarios

Available at:

<http://altfutures.org/projects/human-progress-and-human-services-2035/>

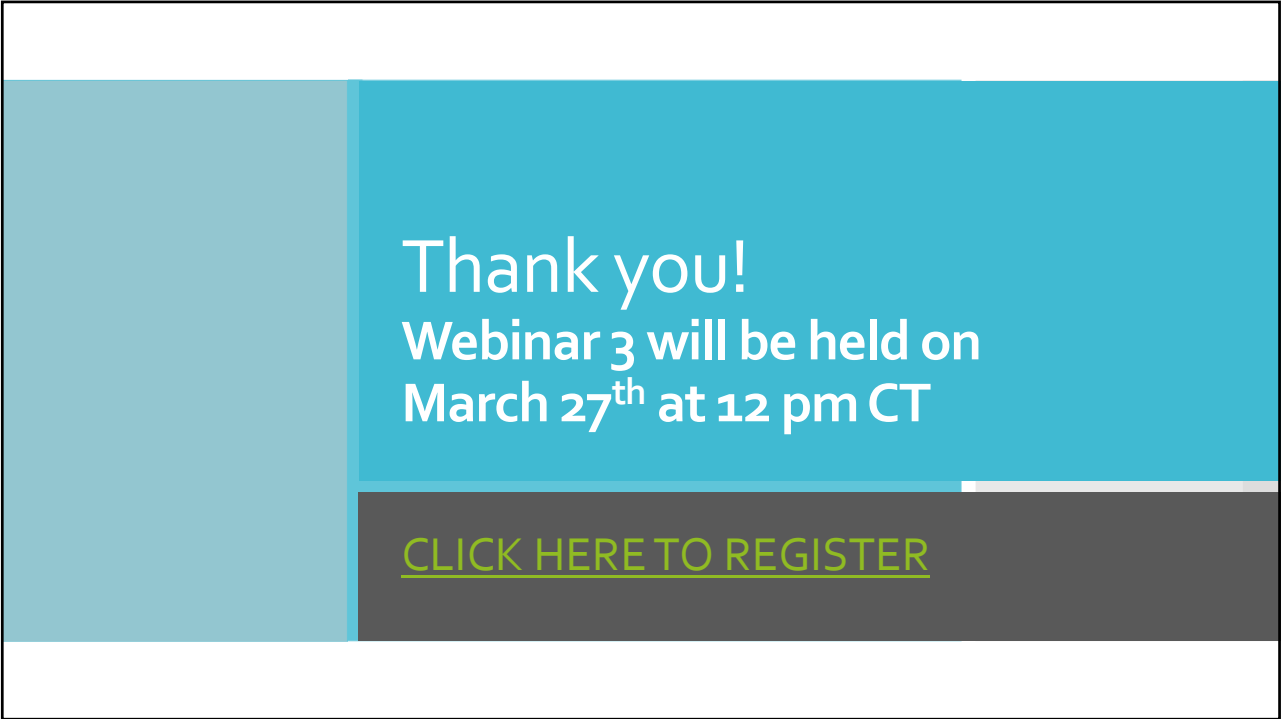
Or Google **"Human Services 2035"**

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Questions And Discussion



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A graphic with a white background. On the left is a vertical light blue bar. To its right is a teal rectangle containing the text 'Thank you! Webinar 3 will be held on March 27th at 12 pm CT'. Below the teal rectangle is a dark grey rectangle containing the text '[CLICK HERE TO REGISTER](#)'.

Thank you!
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