



2025 NSDTA Annual Education Conference Agenda-at-a-Glance

Track 1	Community Well-Being
Track 2	Curriculum Development & Facilitation
Track 3	Evaluation/Research
Track 4	Human Services Leadership
Track 5	Organizational Development
Track 6	Workforce Development

SUNDAY, OCTOBER 5		
TIME	CONTENT	LOCATION
8:00 AM - 5:00 PM	Registration & Information Desk	Promenade
9:00 AM - 12:00 PM	EAC Meeting (Invite Only)	Riverview
10:00 AM - 3:00 PM	Tabletop Set-Up	Promenade
1:00 PM - 4:00 PM	Speaker Ready Room	Montpelier
9:00 AM - 4:00 PM	Bring on the Change: An Organizational Effectiveness Training and Handbook for Change Management Facilitators Presenters: Jennifer Kerr, Kim James	Brandon A/B
2:30 PM - 3:30 PM	Workforce Development & Planning	Curriculum Development & Facilitation
	Digital Readiness as a Workforce Imperative: Training and Strategy for Human Services Agencies Presenter: Kirsten DiNicola	Advancing Child Welfare Training Through Immersive Avatar-Based Learning Environments Presenter: Jennifer Kelman
	Merrimac	Claremont
4:00 PM - 5:00 PM	1 st Time Attendees/Scholarship and Award Recipient Meet & Greet	Riverwalk

5:00 PM - 7:00 PM	Welcome Reception	Stratford/ Providence/ Poplar
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MONDAY, OCTOBER 6			
TIME	CONTENT		LOCATION
6:00 AM - 7:00 AM (meet at 6:00 AM)	NSDTA Wellness Power Walk with Laurence Nelson, NSDTA EAC Member		Main Entrance
7:30 AM - 8:30 AM	Continental Breakfast		Promenade
8:00 AM - 3:00 PM	Speaker Ready Room		Montpelier
8:00 AM - 5:00 PM	Registration & Information Desk		Promenade
8:00 AM - 5:00 PM	Vendor Networking Marketplace		Promenade
8:30 AM - 9:45 AM	Welcome General Session Welcome from NSDTA Co-Chairs Welcome from Norfolk <i>Keynote Speaker: Dr. Will Moreland</i>		Stratford/ Providence/ Poplar
9:30 AM - 12:30 PM	Headshot Lounge, <i>Underwritten by SteadyIQ</i>		Promenade
9:45 AM - 10:00 AM	Networking Break & Vendor Marketplace		Promenade
10:00 AM - 10:45 AM	Learning Exchange - Leadership in HS	Learning Exchange - Artificial Intelligence (AI)	Learning Exchange - Worker Well-Being
	"Leadership, Unfiltered": Discovering and Owning Your Leadership Identity	Unlocking the Power of AI in Human Services Training: Practical and Ethical Considerations	Building Resilience Together: Fostering Well-Being in Human Services
	Presenters: Lisa Amador, Laurie Jicha, LaTrece Thompson	Presenters: Chad McDonald, Charmaine Brittain, Dawn Konrady Fanslau	Presenters: Marlo Perry, Lonetta Bryan
	Merrimac	Claremont	Brandon A/B

	Learning Exchange - Current Challenges	Learning Exchange - Facilitation	Learning Exchange - Community Well-Being
	Heart Work in Action: Addressing Top Challenges in Human Services Presenters: Alison Book, Melonie Barrow	Competence vs. Ability - Which One Makes the Best Facilitator? Presenters: Dr. Michael Dorsey, Tracy Davis, Laurence Nelson	Transitioning to A Community Well-Being Focused Approach Presenters: Terrance Stroud, Mike Byers, Edwin Lebron
	Monticello	York	Eppington
10:45 AM - 11:00 AM	Networking Break & Vendor Marketplace		Promenade
11:00 AM - 12:00 PM	Community Well-Being	Human Services Leadership	Evaluation/Research
	Thriving Together: Advancing Equity and Resilience in response to DEI Rollbacks and Deportation Concerns Presenter: Dr. Rikki Gilmore-Byrd	EQ It's All About How You Show Up: Managing Your Emotions in the Workplace Presenters: Tracy Davis, Melonie Barrow	Making Data and Research Findings Actionable for Government Decision-Makers Presenters: Pamela Lilleston, Sharon Li
	Merrimac	Claremont	Brandon A/B
	Organizational Development	Curriculum Development & Facilitation	Community Well-Being
	Envisioning and Engaging for Training System Redesign Presenters: Judy Gundy, Charmaine Brittain, Patrick Bridge,	Cool Story, Bro: Using Audience-Aware Narrative to Train Complex Concepts Presenters: Jem Hodsdon, Sean Emmons	Designing Curriculum for Distributive Justice and Systems Change Presenter: Arelia Johnson
	Monticello	York	Eppington
12:15 PM - 1:45 PM	Lunch (On Your Own)		
2:00 PM - 3:30 PM	Community Well-Being	Curriculum Development & Facilitation	Human Services Leadership
	Mobilizing Community Power: Advancing Social and Economic Mobility through Cross-Sector Innovation Presenter: Natalie Williams Karen Walker	Building Motivational Interviewing (MI) Skills: Integrating AI-Powered Practice to Strengthen Workforce Capacity and MI Mastery Presenters: Chad McDonald, Cole Benson, Matthew Davis, Brad Lundahl	Thriving in Leadership: Achieving Psychological Safety for The Human Services Leader Presenters: Monica Hall, Laurence Nelson, Harolyn Davis McKee

	Merrimac	Claremont	Brandon A/B
	Curriculum Development & Facilitation	Organizational Development	Organizational Development
	Designing with the End in Mind: Building for Impact Beyond the Training Room Presenter: Dr. Michael Dorsey	How a Public System Transformed Organizational Practices Using Implementation Science Presenters: Nancy Gagliano, Pamela Lilleston, Michael Doyle	How Do We Move from Training to Performing- Building Capacity One Competency at a Time Presenter: Laurence Nelson
	Monticello	York	Eppington
3:30 PM - 3:45 PM	Networking Break & Vendor Marketplace		
3:45 PM - 4:45 PM	Community Well-Being	Evaluation/Research	Curriculum Development & Facilitation
	From Paper to Progress: Changing Habits in Benefits Enrollment Presenter: Matt Lyons	From Raw Data to Insightful Dashboards: A Visualization Journey Presenters: Francesca Robinson, Lofaine Bradford	Less is More – Simplifying Training for Maximum Impact Presenters: Sherry Parks, Patricia Mojta
	Merrimac	Claremont	Brandon A/B
	Workforce Development & Planning	Evaluation/Research	Evaluation/Research
	Workplace Stability Overview: Creating Conditions that Lead to Retention, Productivity, and Engagement in Entry-level Workers Presenter: Sondra Huey	Recent Advances in Planning and Conducting Evaluation Studies in Child and Family Services: Practical Strategies in a World of Scarce Resources Presenters: Peter Pecora, Sandra Killett	Building a Cross-Departmental Community of Practice for State Government Researchers Presenters: Sharon Li, Shireena McGee
	Monticello	York	Eppington
5:00 PM - 5:45 PM	Ink & Insight Journaling Session” with Alicia Rodgers, Norfolk Department of Human Services		
			TBD

TUESDAY, OCTOBER 7

TIME	CONTENT		LOCATION
6:30 AM - 7:15 AM	Sacred Space: Yoga & Meditation” with Brenten Sims, Norfolk Yoga & Meditation Instructor		TBD
6:45 AM - 7:45 AM (meet at 6:45 AM)	NSDTA Nature Walk to Norfolk’s Oriental Garden with Charmaine Brittan, NSDTA EAC Member		Main Entrance
8:00 AM - 3:00 PM	Speaker Ready Room		Montpelier
8:00 AM - 5:00 PM	Registration & Information Desk		Promenade
8:00 AM - 5:00 PM	Vendor Networking Marketplace		Promenade
8:30 AM - 9:00 AM	Continental Breakfast		Promenade
9:00 AM - 10:00 AM	Opening General Session <i>Don’t Burn Your Cake</i> <i>Keynote Speaker: Rashad Hayes, LMSW, PhD Student, CEO of Shad & Associates LLC</i>		Stratford/ Providence/ Poplar
10:00 AM - 10:30 AM	Networking Break & Vendor Marketplace		Promenade
10:00 AM - 3:00 PM	Headshot Lounge, <i>Underwritten by SteadyIQ</i>		Promenade
10:30 AM - 12:00 PM	Human Services Leadership	Curriculum Development & Facilitation	Organizational Development
	Aligning Training and Development Initiatives with the Organization's Strategic Objectives and Business Goals Presenters: Jairous Gurley, LeCorey McCrary	How Do I Engage Virtual Learners? Engagement is More Than Just Connecting Online Presenter: Edwin Lebron	Creative Capacity Building: Strategic Bench-Building for Human Services Presenter: Dr. Michael Dorsey
	Merrimac	Claremont	Brandon A/B
	Workforce Development & Planning	Evaluation/Research	Curriculum Development & Facilitation
	Data Driven Coaching: Aligning Information, Impact, and Equity Presenter: Christina Liang	Breaking the Downward Cycles of Burnout and Secondary Traumatic Stress Presenter: Sitao Chen, Marlo Perry	Healing Facilitation Presenters: Christine Doman-Wells

	Monticello	York	Eppington
12:00 PM - 1:30 PM	Lunch (On Your Own)		
1:30 PM - 3:00 PM	Community Well-Being	Organizational Development	Curriculum Development & Facilitation
	Using Digital Tools to Build Responsive Learning Spaces Presenter: Gina Callender, Denise Orchard	How Do We Move from Training to Performing- Building Capacity One Competency at a Time Presenter: Laurence Nelson	Secrets to Amazing Activities Presenter: Charmaine Brittain
	Merrimac	Claremont	Brandon A/B
	Community Well-Being	Human Services Leadership	Evaluation/Research
	BlueSky Possibilities: Shifting Systems Through Relationship-Centered Change Presenter: Dr. Donna Wilson, Shontay Olson	Leading Through Troubled Waters to Stability Presenter: Shunda Giles, Trina Louis, Nishone Foote-Moore	Workforce Insights for Organizational Effectiveness: The Pennsylvania Annual Workforce Survey Presenters: Nicolas Ranney, Karly Schleicher, Sarah Thurston
	Monticello	York	Eppington
3:00 PM - 3:30 PM	Networking Break & Vendor Marketplace		Promenade
3:30 PM - 4:30 PM	Learning Exchange - Leadership in HS	Learning Exchange - Artificial Intelligence (AI)	Learning Exchange - Worker Well-Being
	"Leadership, Unfiltered": Discovering and Owning Your Leadership Identity Presenters: Lisa Amador, Laurie Jicha, LaTrece Thompson	Unlocking the Power of AI in Human Services Training: Practical and Ethical Considerations Presenters: Chad McDonald, Charmaine Brittain, Dawn Konrady Fanslau	Building Resilience Together: Fostering Well-Being in Human Services Presenters: Marlo Perry, Lonetta Bryan
	Merrimac	Claremont	Brandon A/B
	Learning Exchange - Current Challenges	Learning Exchange - Facilitation	Learning Exchange - Community Well-Being

	Heart Work in Action: Addressing Top Challenges in Human Services Presenters: Alison Book, Melonie Barrow	Competence vs. Ability - Which One Makes the Best Facilitator? Presenters: Dr. Michael Dorsey, Tracy Davis, Laurence Nelson	Transitioning to A Community Well-Being Focused Approach Presenters: Terrance Stroud, Mike Byers, Edwin Lebron
	Monticello	York	Eppington
5:00 PM - 6:00 PM	Groove and Move Line Dancing” with Melonie Barrow, NSDTA EAC Member		TBD

WEDNESDAY, OCTOBER 8

TIME	CONTENT				LOCATION
6:00 AM - 7:00 AM (meet at 6:00 AM)	NSDTA Wellness Power Walk with Laurence Nelson, NSDTA EAC Member				Main Entrance
7:30 AM - 8:30 AM	Continental Breakfast				Promenade
8:00 AM - 10:00 AM	Registration & Information Desk/Tabletops				Promenade
8:00 AM - 10:00 AM	Vendor Networking Marketplace				Promenade
8:30 AM - 10:00 AM	Curriculum Development & Facilitation	Community Well-Being	Organizational Development	Curriculum Development & Facilitation	
	Bridging Theory and Practice: Engaging Subject Matters Experts in Curriculum Development Presenters: Andrea Bowersox, Erin Miller	Leading Policy with Purpose: Community-Centered Approaches to Systems Change Presenter: Dr. Trinka Landry-Bourne, Dr. Donna Wilson	Leading Through the Capacity Crisis - What Can We Do When There is More Work Than Time? Presenter: Bill Bott	Reimagining Curriculum Development with Human-Centered Design Presenter: Lisa Parks	
	Monticello	Merrimac	Claremont	York	
10:00 AM - 10:15 AM	Transition Break				
10:15 AM - 11:15 AM	Closing General Session Closing Remarks Tracy Davis and Mike Byers, NSDTA Co-Chairs NSDTA 2026 Location Reveal				Stratford/ Providence/ Poplar

